

**That's Entertainment**  
**244 Park Avenue**  
**Worcester MA 01609**  
**508-755-4207**

To Whom It May Concern:

This letter is in reference to our experience with NorthStar Roofing of Albert Drive Leominster, MA.

We contracted with Northstar to replace failing roofing on two distinct roof areas, as separate jobs in the summers of 2004 and 2005. Both roofs were done with a Carlisle rubber membrane system.

Todd Rotti and Jay Bergeron were the project managers for the respective jobs. The on-site foreman was Dan Barrows. We went through some significant difficulties that could have been anticipated and perhaps avoided. Still, I would recommend Northstar. In fact, I would not hesitate to use them again myself.

The issues that arose during the project were handled with concern, speed and professionalism. I am comfortable knowing that Northstar took full responsibility for getting everything right in the end. When there's a heavy rain, the end result is the most important to me. Despite the bumps experienced along the way, I'm confident that Northstar is ultimately committed to quality and satisfaction.

A handwritten signature in black ink, appearing to read 'Ken Carson', written in a cursive style.

Ken Carson  
Manager