



12/20/2006

Mr. Jay Bergeron
Senior Project Manager
NorthStar Construction Services Corporation
40 Albert Drive
Leominster, Ma. 01453

Dear Jay,

I would like to commend you and your crew from NorthStar for the exceptional ongoing service that you provide to us. I would especially like to mention John Nazzaro, Ralph Case and Amy.

The extra value added service that you provide to us, not only in the expertise and professionalism of your work, but also in the form of personal visits and phone consultations as well as a demonstrated high level of safety awareness.

I was going to say that we look forward to working with you again in the near future, but who in their right mind would wish upon themselves their roof to leak! But, you will be the first we will call if we need help!

Thanks Again,

Merry Christmas

Sincerely,

A handwritten signature in black ink, appearing to read 'Randen Davis', written over a horizontal line.

Randen Davis
Facility Coordinator
Sonoco Products Company