

Jane E. Richard  
2570 West Street  
Wrentham, MA 02093

September 17, 2007

ATTN: Jay  
NorthStar Sheet Metal Corp.  
17 Vassar Street  
Leominster, MA 01453

RE: Sales Agreement Q4485 5/29/07

Dear Jay,

Many thanks for waiting until the last drenching rainfall to receive the final payment on our roof.

We are so happy to report that there were no leaks!

As Bob has probably told you, previous attempts to have our roof installed and repaired have been disastrous! However, your crew not only proved to be professional, polite and a joy to have around, but also extremely skilled.

We are very grateful to the recipients of your services.

Best wishes for much success in you future!!!

Regards,



Jane E. Richard