

February 27, 2006

Jay Bergeron  
NorthStar  
40 Albert Drive  
Leominster, MA 01453

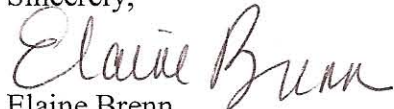
Dear Jay,

As you know, Radius Product Development recently had roof repairs done by two of your employees John Nazzaro and Raj Suradesh. I would like to extend to yourself and the company the professionalism and the performance of these two individuals was most impressive and gave me a great comfort level.

John and Raj informed me of exactly what they were to perform and approximately how long it would take. When they were finished at the end of the day, they let me know the work they had completed and when they would return with the parts needed to complete the job.

Please extend my appreciation to John and Raj and thank them for helping make my job a bit easier. It has been a great experience doing business with NorthStar.

Sincerely,



Elaine Brenn  
Office Manager  
Radius Product Development