

BOSTON PRIVATE BANK  
& TRUST COMPANY

JAMES D. HENDERSON  
EXECUTIVE VICE PRESIDENT

PERSONAL & CONFIDENTIAL

April 25, 2006

John LaStella  
President  
NorthStar  
40 Albert Drive  
Leominster, MA 01453

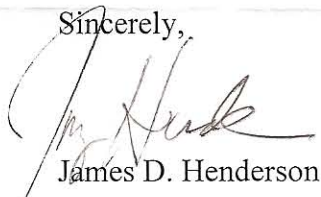
Dear John:

I would like to take a moment to tell you how satisfied I am with the entire roofing project you just completed at my home in Hamilton.

From my initial contact with your company through Jay Bergeron to the work your crew did during the ten day period at my home; everything was most professional with a strong focus on the customer. The crew that performed the work was considerate of our needs and requests and had a great deal of experience and expertise in roofing. Please take time to thank them for me. It was a pleasure to have them working on our behalf. The result was a superb job that we are very happy with.

Thanks again for everything.

Sincerely,



James D. Henderson

cc: Jay Bergeron  
Senior Project Manager